

VoIP Yonder Guides

International Calling

Disclaimer: Any information provided in these guides is for general purpose only when using our service and your setup may require a different solution. These guides are not a complete guide. You should always consult a professional. Use of any of the solutions, methods or files are at your own risk. We take no responsibility of any kind for any mistakes, missing information, content or similar.

Aims: This guide will assist you in understanding how you can enable international calling via your SIP Connection.

Location to modify: Go to your connections and edit the connection you want to enable international calling on. Scroll down to the “Connection Blocking/Limiting”



By default, for security reasons, each SIP connection is not enabled to call international destinations.

Options:

- BLOCKED (NO OUTBOUND CALLS)
- UK Calls Only
- Unrestricted.

BLOCKED (NO OUTBOUND CALLS) - no calls can be made outbound using this connection. Calls to emergency services can still be made. This option is useful if you will only be receiving calls.

UK Calls Only – Calls can only be made to UK numbers (including Channel Islands).

Unrestricted – Calls to all destinations we offer coverage to (i.e. international destinations).

Calling International:

If you need to call international destinations, you will need to dial the number in international format with 00 in front. I.e 00 + Country Code + Number.

You should always make sure you secure your equipment.